Management Agreement changes

<u>Clauses</u>

Part A (Clause 1)	The term "Delivery Plan" has been replaced with "Business Plan". This is reflected throughout the document
Part A (Clause 2)	Commitment to the Community – the list has been updated with other relevant Council strategies
Part A (Clause 4)	Tenant Involvement revised
Part C (Clause 6)	Performance responsibilities of the Organisation revised to reflect current issues
Part C (Clause 8)	Performance Indicators – revised to reflect current issues
Part D (Clause 15.1)	Providing Services – revised
Part F (Clause 18.2)	The Organisation's Personnel – revised
Part F (Clause 20)	Use of Assets – heading revised
Part F (Clause 22)	Assignments and Sub contracts to be administered – reworded
Part F (Clause 30)	Housing Inspections - revised to reflect current practice
Part F (new)	Access of Information
Part F (new)	Local Government Ombudsman and maladministration
Part H (Clause 52)	Financial arrangements - revised Audit Protocol arrangements
Part H (Clause 53)	Financial arrangements (Right to use surpluses) – to be at the Council's discretion in terms of how resources are utilised
Part I (Clause 56)	Employment and Staffing (Employees) – amended to remove old clauses on initial TUPE transfer
Part J (Clause 59)	Monitoring and management – amended to strengthen the Governance arrangements to ensure clear roles and responsibilities are set out
Part J (Clause 61)	Duration and renewal - amended to read "This agreement shall start 1 April 2011 and expire on 31 March 2016 with an option to extend for a further 2 years subject to review of the organisation's performance"
Part M (Clause 64.1.3)	Variations (Termination) - amended to include Homes for Haringey Board Members regarding code of conduct and

	disciplinary rules
Part M (Clause 67)	Dispute Resolution – this has been fully reviewed to ensure a robust procedure is in place and an option for the use of a one off external arbitration as and when required
Part O (Definitions and Interpretation)	revised

Schedules

Schedules 1 and 2 (Council's Assets)	deleted because obsolete
Schedules 3 (property information) and 7 (Licence for premises)	Merged
Schedule 4 (transferring employees (TUPE)	Deleted
Schedules 5 (Computer Systems + Software) and 8 (use of Council's computers)	Merged
Schedule 6 (Management Fee)	revised (now known as the Accounting and Audit Protocol)
Schedule 9 (Service Level Agreements)	9.3.2 - amended to provide the Council with discretion to activate a range of options, including termination

<u>Annexes</u>

Annex 1	Business Plan
Annex 2	Performance Protocol
Annex 3	Delegation Agreement
Annex 4	Tenants Compact
Annex 5	Equal Opportunities Policy
Annex 6	Council's redeployment procedure